

# *Happy Tails Pet Retreat*

## *Boarding Agreement*

This is a contract between Happy Tails Pet Retreat (hereinafter referred to as “Kennel”) and the Pet Owner.

1. **Payment (Cash or Check Only) is required for services at the time of checkout.** Owner agrees to pay the rate for boarding in effect on the date Pet is checked into the Kennel. A deposit may be required depending on length of stay. There will be a \$25.00 returned check fee. Charges begin upon arrival regardless of check-in time. Pet will not be charged for day of check-out if picked-up during AM hours, if picked-up during PM hours Pet will be charged a 1/2 day rate. Owner agrees to pay all costs and charges for special services requested and/or required during stay. (i.e. medications, bathing, special care charges, late fees, veterinary services etc.)
2. Kennel is not responsible for damage or loss of personal belongings brought for Pet by Owner. All Pets must be on a leash or in a carrier upon entry into the Kennel.
3. Owner must comply with Kennel hours. There will be no exceptions, if Pet has not been picked up by closing time, he/she must be picked up the next business day and Owner will pay additional boarding fee or late charges. Advance notice is required for a change in pick-up times, without prior notice Owner agrees to pay for reservation in its entirety. If Owner or emergency contact cannot be reached *after 5 days* of scheduled pick-up date Kennel may exercise its lien rights, the Pet will be considered abandoned and turned over to an animal control officer.
5. If Pet becomes ill or if Pet’s behavior is endangering itself, humans or other animals, Kennel, in its sole discretion, may engage the services of a veterinarian. All attempts will be made to contact the Owner of the Pet first; however, in the event of an extreme emergency, the well being of the Pet comes first. Medication will be administered as necessary under the direction of a veterinarian. The undersigned Owner hereby gives the veterinarian complete authority to treat Pet in whatever manner deemed necessary. Owner will be responsible for all veterinary charges upon release of the Pet. Owner also gives full authority for the treating veterinarian and their associates to discuss any aspect of the illness or injury with Kennel.
6. Due to the social nature of our Kennel, there are some inherent risks. These risks may include, but are not limited to: transfer of communicable diseases such as Canine Cough/Bordetella, Influenza, and Feline Upper Respiratory Infection. Other health risks may also include dehydration, diarrhea, or bladder infections. Injuries may include, but are not limited to: broken nails & teeth, sore feet, puncture wounds, abrasions and cuts. These injuries are generally benign and can usually be managed by our staff or at home. In some cases, veterinary care may be required.
7. Kennel shall exercise reasonable care for Pet delivered by Owner to Kennel for boarding. It is expressly agreed by Owner and Kennel that Kennel’s liability shall in no event exceed fair market value for Pet boarded. The Owner further agrees that Kennel will not be held responsible for any damages which may accrue including loss by fire, theft, disease, escape, or death. Owner is responsible for injury or death caused by Pet to any persons or animals during Pet’s stay. Aggressive Pets will not be allowed to board. Owner agrees to be financially responsible for kennel property damage by Pet. Reasonable costs for damage will be payable upon release of Pet.
8. Owner specifically represents to Kennel that Pet has not been exposed to rabies, distemper or bordetella within a thirty-day period prior to boarding. Kennel requires proof of current rabies, distemper, and bordetella vaccinations. The Bordetella vaccine is not 100% effective. Pets are checked for external parasites (fleas/ticks) upon entry. If any parasites are found, they will be treated accordingly and Owner will be responsible for those expenses.
9. Kennel hours maybe be subject to change due to inclement weather.
10. Happy Tails Pet Retreat reserves the right to refuse service to Owner or Pet at any time.

By signing this Agreement and leaving Pet(s) with the Kennel, Owner indicates that he or she has read and accepted all policies listed in this Agreement.

Pet(s) Name: \_\_\_\_\_ Date: \_\_\_\_\_

Owner Name: \_\_\_\_\_ Signature: \_\_\_\_\_